

April 10, 2012

Judd Maroney, VP Innovation & Change Kaeppel Consulting, LLC 1806 Oakline Drive San Antonio, TX 78232

Dear Judd:

I wanted to take the opportunity to recognize Gail Crowther for her outstanding support of the Disadvantaged Business Enterprise (DBE), Historically Underutilized Business (HUB) and the Small Business Enterprise (SBE) Programs. Her leadership, expertise and support were tremendous assets as we continue to work to make improvements to the programs. Words cannot convey how much I appreciate the guidance she provided and the individual support she personally gave me.

Thanks in part to the dedication, professionalism and enthusiasm from Gail, I believe we are well on our way to making the DBE/HUB/SBE Programs a huge success and the best in the nation!

Gail deserves special recognition for her efforts and support of the DBE/HUB/SBE Programs. Thank you, Gail and the entire Kaeppel staff for your assistance. We look forward to your continued support as we work to MODERNIZE the DBE/HUB/SBE Programs.

Sincerely.

Tamela C. Saldana, Ph. D. DBE/HUB/SBE Programs Section Director Office of Civil Rights

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